

RBHA OPERATIONS

DURING COVID-19

Beginning MARCH 1, 2022

RBHA's Main Office at 107 S. 5th Street will be fully open for in-person services for the following programs:

- Rapid Access (Same Day Access)
- Outpatient Services
- Pharmacy Services
- Medication Management
- Primary Care Screenings
- Primary Care Services (RICH Clinic)

****Services remain available by telehealth upon request.**

WE ARE HERE TO HELP

Safety is our first priority.

Masks are required for all entering RBHA buildings.

If you are in need of behavioral health or developmental services, please call 804-819-4000 for more information.



RICHMOND CITY CRISIS RESPONSE 24|7|365

If you are experiencing a psychiatric emergency, call 804-819-4100.

CRISIS STABILIZATION UNIT (CSU)

CSU is operating at a limited capacity. Call 804-343-7691 for more information regarding admissions.

REACH CRISIS RESPONSE

Region 4 Mobile Crisis Line – 1-833-968-1800

Face-to-face interventions have resumed. Utilizing telephone and electronic interventions as clinically indicated.

CREST CRISIS RESPONSE

Region 4 Mobile Crisis Line 1-833-968-1800

Face-to-face interventions have resumed. Utilizing telephone and electronic interventions as clinically indicated.

RAPID ACCESS (SAME DAY ACCESS)

Rapid Access is the process to start mental health and/or substance use disorder treatment services at the RBHA. Rapid Access will continue to operate Monday-Friday 8:00am-2:00pm. Please call (804)241-9621 to start the Rapid Access assessment process and get more information.

MEDICATION, PSYCHIATRY, AND PHARMACY ACCESS

These services will be fully open for in-person services, 5 days a week.

CASE MANAGEMENT AND SERVICE COORDINATION

RBHA is providing in-person and telehealth services for case management.

****Please call your Case Manager or 804-819-4000 (Main Line) to make an appointment.**

NORTH CAMPUS RESIDENTIAL SERVICES

RBHA is accepting referrals with limited admissions. Please send all referrals through the following link: www.rbha.org/NCReferral

AliveRVA Warm Line - 1-833-473-3782 - Everyday 8am - 12Midnight